Why am I unable to add a fund to a holding?

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When creating a holding in Synaptic Pathways, the system will check whether the fund you are adding is available for investment.

If you receive a message when adding a fund to a holding (see below screenshot) this could be either:

- The fund is not available/linked to the product
- You have created a holding where the fund is already invested but not currently available/linked today.

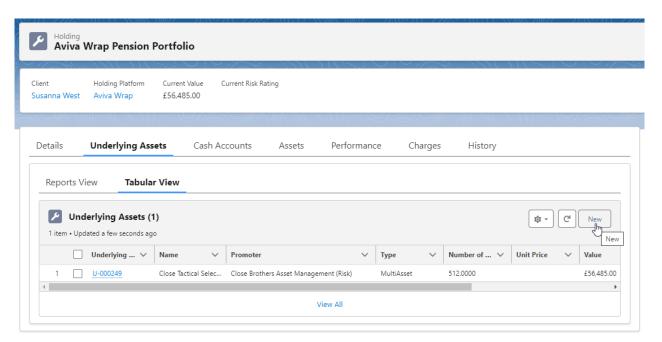
New Underlying Asset



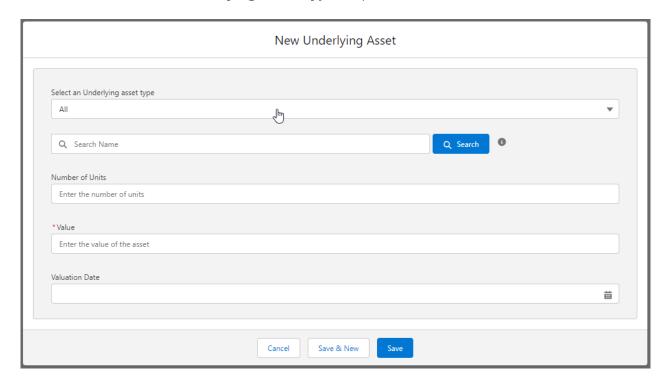
If you are creating an existing holding, you will need to create a generic fund if the fund is no longer available/linked to the product.

Navigate into the holding and select the **Underlying Assets** tab.

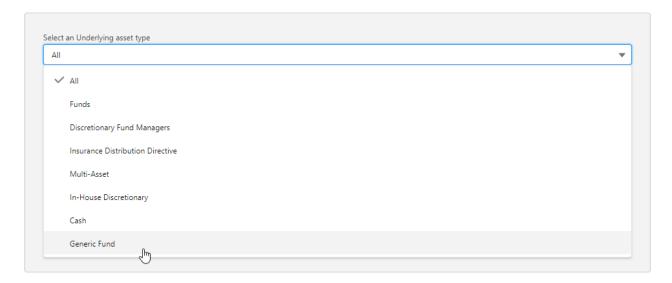
Select New



Click into the **Select an Underlying asset type** drop down:



Select Generic Fund



Complete details of the fund.

Save

